

Discrimination is Against the Law

The Kroger Co.’s Family of Pharmacies and its healthcare clinics (collectively, “Kroger”) comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex.

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement:

Kroger complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Kroger does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Kroger:

- Provides free auxiliary aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters; and
 - Written information in other formats (for example large print).
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters; and
 - Certain information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services contact Kroger’s Section 1557 Compliance Coordinator.

If you believe that Kroger has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Senior Regulatory Compliance Manager – Kroger Health (“Kroger’s Section 1557 Compliance Coordinator”), 1014 Vine Street, Kroger Health, Cincinnati, OH; 844-567-4377, Facsimile 513-762-1547, ACACompliance@kroger.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Kroger’s Section 1557 Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at Kroger’s website: <https://www.kroger.com/i/terms/nondiscrimination-notice>.

October 24, 2024